Arkansas Tech University PS 4143 Nonprofit Governance

Course/Sec #: PS 4143, TC1

CRN: 21293

Instructor: Colton C. Strawser, MS, CFRE, CNP – Visiting Lecturer in Professional Studies

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Office Hours: E-mail for an appointment

Important Course Dates:

Course Begins – January 14th

Last Day for 100% refund of tuition/fees – January 18th

Last Day for 80% refund of tuition – January 29th

Spring Break – March 18th – 25th

Last Day to withdraw with a "W" – April 19th

Finals - May 1st - May 7th

Course Ends – May 7th (Final Project Due - May 5th)

*The attendance date is the date that official attendance will be reported to the Registrar's Office. Attendance is measured as: physical attendance, submission of an assignment, OR completion of Blackboard Attendance Accounting module. Students must attend the course before its unique attendance date (not due date). There are no exceptions. Students not completing this requirement will be submitted to the Registrar's Office as "Did Not Attend" and will, subsequently, be dropped from the course.

Blackboard Technical: Blackboard will be used in this course to facilitate student

participation, communication, and collaboration.

Blackboard Help Desk – RPL 150 479-968-0646 or 1-866-400-8022

Blackboard System: bbsystem@atu.edu
E-learning: http://etech.atu.edu/student.html

Course Description

This course examines the theoretical, philosophical, practical and ethical perspectives related to the effective management and leadership of nonprofit organizations in the twenty-first century. Upon completion of the course, the student will possess an understanding of 1) the historical development of the nonprofit sector, 2) the multiple rationales for the existence of the nonprofit

sector, 3) the distinctive characteristics of nonprofit organizations, 4) the structures, processes and complexities of organizational governance shared by volunteer board members and professional staff, 5) the dynamic environment of the contemporary nonprofit organization, and 6) the current issues of importance to nonprofit decision makers.

Required Course Text

Congress, E. P., Luks, A., & Petit, F. (2017). *Nonprofit management: A social justice approach*. New York, NY: Springer Publishing Company. (Available digitally through the library with the chapters embedded into the course)

Crutchfield, L. (2018). *How change happens: Why some social movements succeed while others don't.* Hoboken, NJ: John Wiley & Sons, Inc.

Supplemental Readings and Websites

Additional readings will be assigned from provided material or Internet resources posted in Blackboard as necessary.

Justification/Rationale for the Course

The PS 4143 course is an advanced course in the Bachelor of Professional Studies degree at Arkansas Tech University. This course allows the student to explore the nonprofit sector and its role in American society. The course utilizes learning outcomes developed by the Nonprofit Academic Centers Council.

Course Objectives

As a result of activity participating in this course, students will have the opportunity to understand the following:

- Role of nonprofit organizations and the future of philanthropy.
- Effectiveness and viability of a nonprofit organization.
- Legal aspects of a nonprofit organization.
- Methods and complexity of nonprofit development.
- The symbiotic relationship between the leadership, volunteers, governing board and the community with regards to the nonprofit organization.
- The diversity of the nonprofit community in the United States.
- Role of nonprofit boards and executives in providing leadership at the organizational, community and societal levels
- Role of boards and executives of some nonprofits as agent(s) of and for social change and social justice at both the organizational and societal levels
- Role of strategic management and organizational planning, including an understanding of ways to identify, assess and formulate appropriate strategies
- Relationship between and among philanthropic gifts and grants, earned income, and government funding and how these influence fulfillment of an organization's mission within the context of stewardship and ethical practices

- Fundraising and resource development process including, in part, commonly-used fundraising strategies, such as annual appeals, special events, non-cash contributions, major gifts, capital campaigns and planned giving
- Dimensions of individual and organizational diversity within the nonprofit sector and their implications for effective human resource management
- Marketing principles and techniques and their application in philanthropic and nonprofit settings, including the dynamics and principles of marketing the "mission" in a nonprofit context
- Methods that managers use to evaluate performance and social impact at both organizational and programmatic levels
- Methods and modes of assessment and evaluation to develop a nonprofit's culture that embraces continuous improvement strategies

How Course Meets General Education Objectives

The general education curriculum at Arkansas Tech University is designed to provide a foundation for knowledge common to educated people and to develop the capacity for individuals to expand that knowledge over his or her lifetime. The University has identified a set of comprehensive goals that will allow students to accomplish these general education objectives. This course addresses the following specific Arkansas Tech University general education goals:

- Communicate effectively
- Think critically
- Develop ethical perspectives
- Apply scientific and quantitative reasoning.

Methodology

The objectives will be achieved through textbook readings, supplemental readings, online discussions boards, individual assignments, case study, and final project. Students are required to post on the discussion board as assigned and provide feedback to peers based on the week's assignment to create an interactive dialogue.

Technology Competencies

Students are expected to demonstrate mastery and appropriate application of related technology competencies as determined by the Professional Studies Department. Those competencies include: word processing (MS Office), PowerPoint (2007 version or ability to see later version of PowerPoint), online research, email, Blackboard, discussion board postings and list-serve knowledge.

Class Assignments

Class assignments will be posted every Friday by 8 a.m. CST unless noted otherwise. Class assignments can be located on Blackboard under the "Content" tab within the specific module folder.

Assessments

Discussion Boards

Most weeks there will be one topic for discussion. Discussion board posts regarding the assigned reading will be required from each student, as well as providing feedback to a post of at least two peers to create a dynamic, intellectual exchange. To receive the maximum points each week, you should post an initial response to each topic no later than Wednesday at 11:59 pm. Respond to at least two classmates in each topic no later than Sunday at 11:59 pm. You are welcome to post more than the required minimum should you feel inclined, although be conscious not to post so excessively that you discourage others from participating. A full rubric for discussion posts is available in Blackboard.

As a guideline:

The initial response, approximately 250 words, should be rich with information you have learned through your readings/research to share with the class. This is your time to demonstrate your learning and knowledge gained on the subject. Provide your analysis of what you found interesting and demonstrate critical thinking skills. If you cite the readings or any other resources, please ensure that you use proper APA in-text citations.

A response to another student, approximately 100-150 words, requires using research and facts to <u>back up your comments</u> to either support, dispute, or enhance the information presented to add to the knowledge that you are responding to. This is to assess your critical thinking skills in formulating your responses. Just posting "I agree/disagree with your comment" or "I think the same" to someone else's thoughts is not an adequate response. All posts need to demonstrate learning and analysis of information shared.

All discussion board posts will be due by 11:59 p.m. CST on the due date specified on the "Course Schedule" section of the syllabus. A rubric is available for all discussion board posts that clearly outlines the expectations of the forum.

Assignments

In conjunction with the reading assignments, students must complete the identified assignments for each module as assigned in Blackboard. The materials and background information for each exercise will be located in the Content section on Blackboard, if required. Examples of assignments include video reviews, brief papers, case study responses, and short essays. All assignments must be submitted through Blackboard in order to receive credit.

Please do *not* exceed page or word limits – more is not always more. Reference pages are not included in page lengths. All papers should be double-spaced, Times New Roman or Calibri font, with 1" margins on all sides. All assignments must be submitted in Microsoft Word to allow the instructor to provide comments. Assignments submitted as PDFs or as text within the submission feature may not be graded and can be considered late if students have to reupload documents past the deadline.

Final Project

The final project for this course is the selection and assessment of a social movement, either past or present. Students will provide a final report and final presentation.

E-mail/Discussion Board Decorum

This is an online course; therefore, a majority of our conversations will take place through Messages within Blackboard and the assignment discussion boards. Please use common sense (no slang, use correct grammar, etc.) when sending messages and posting to discussion boards. This is an upper division level course and I expect you to be on a college student level with your postings and emails. I do not expect you to be a perfectionist, but I do expect you to be courteous and respectful. I will deduct points for poor grammar, lack of punctuation and spelling.

Grading Summary

The grade for the course will be based on the following points:

Attendance Module*	3	pts.
Module 1 – Nonprofit Management: A Social Justice Approach	6	0 pts.
Module 2 – History of the Nonprofit Sector	7:	5 pts.
Module 3 – Nonprofit Management & Leadership	5	0 pts.
Module 4 – Board Governance	5	0 pts.
Module 5 – Law, Governance, and Ethics	5	0 pts.
Module 6 – Program Design	7	5 pts.
Module 7 – Program Evaluation	6	5 pts.
Module 8 – Midterm Exam	10	00 pts.
Module 9 – Staff & Volunteer Management	50	0 pts.
Module 10 – Fundraising & Philanthropy	7	5 pts.
Module 11 – Marketing & Communications	7	5 pts.
Module 12 – How Change Happens, Part 1	2	5 pts.
Module 13 – How Change Happens, Part 2	2	5 pts.
Module 14 – Final Project, Part 1	5	0 pts.
Module 15 – Final Project, Part 2 & Course Completion	10	05 pts.
Course Reflections	7	0 pts.
Tot	al 1	,000 pts.**

^{*}Points not included in the final grade

Grading Scale

90% - 100% A 80% - 89% B 70% - 79% C 60% - 69% D < 60% F

Grading of Assignments

Discussion board input and participation will be evaluated weekly and grades posted within seven days of the closing date of the assignment. Other assignments will be graded and returned within 10 days of the deadline. Every effort will be made to provide you with effective and timely feedback in this course. Rubrics are available for most assignments; therefore, student expectations for assignments are very clear.

^{**} There are opportunities to earn up to 25 points of extra credit throughout the course

Netiquette

Netiquette (net + etiquette) is the code of proper conduct applied to virtual online spaces. This system is dictated by common sense rules (manners) and social conventions.

- Before posting your question on a discussion board, check if anyone has asked it already and received a reply.
- Stay on topic. Don't post irrelevant links, comments, thoughts or pictures.
- Don't type in ALL CAPS! If you do, it will look like you are screaming.
- Don't write anything that sounds angry or sarcastic even as a joke, because without hearing your tone of voice, your peers might not realize you're joking.
- Always remember to say "please" and "thank you" when soliciting help from your classmates.
- Respect the opinion of your classmates. If you feel the need to disagree, do so respectfully and acknowledge the valid points in your classmate's argument. If you reply to a question from a classmate, make sure your answer is accurate!
- If you ask questions, many people respond. Summarize all answers and post that summary to benefit your whole class.
- Be brief. If you write a long dissertation in response to a simple question, it's unlikely that anyone will spend the time to read through it all.
- Don't badmouth others or call them stupid. You may disagree with their ideas but don't mock the person.
- If you refer to something your classmate said earlier in the discussion, quote just a few key lines from their post so that others won't have to go back and figure out which post you are referring.
- Before asking a question, check the class FAQs or search the Internet to see if the answer is obvious or easy to find.
- Check the most recent comments before you reply to an older comment.
- Be forgiving. If your classmate makes a mistake, don't badger him or her for it. Just let it go.
- Run a spelling and grammar check before posting anything to the discussion board.

Source: Educational Technology and Mobile Learning

APA Formatting and Reference Guidelines

It is considered plagiarism - academic fraud - to represent someone else's thoughts and words as your own. Therefore, students must be careful to give credit to authors by citing all resources. As standard practice, students at Arkansas Tech University are expected to cite all resource references using only APA formatting and reference guidelines. Note that MLA and other reference styles will not be accepted by the instructor. The instructor recommends the use of The APA Publication Manual, Sixth Edition (ISBN 10: 1-4338-0561-8), utilizing the writing centers resources, or visiting the Purdue OWL resource. Please note that Wiki's, such as Wikipedia, are not acceptable sources for this class.

Course Writing Suggestions

This course requires ACADEMIC WRITING, not reflective writing.

- Do not use first-person pronouns ("I," "me," "my," "we," "us," etc.). You can use first-person pronouns in reflection assignments and discussion boards.
- Avoid addressing readers as "you."
- Avoid the use of contractions. (e.g. can't, isn't, don't instead cannot, is not, do not)
- Avoid colloquialism and slang expressions (e.g. guys, stuff, kind of, big deal, etc.)
- Avoid nonstandard diction/slang (ain't, anyways, alot)
- Avoid abbreviated versions of words. (e.g. photo vs. photograph, phone vs. telephone)
- Avoid the overuse of short and simple sentences.
- Use facts to back up your opinions. Avoid making the essay a narrative about yourself or your experience on an issue, instead use readings and other resources to back up your claims.
- Keep the verb tenses consistent within your sentences/paragraphs.
- Remember to always edit your work and pay close attention to the writing prompt. If you avoid the question then you lose the points.

ATU Online Writing Center

Arkansas Tech University offers an Online Writing Lab for students to receive additional support on writing. Below are the instructions on how to enroll in the ATU Online Writing Center.

- Log into Blackboard.
- Look at the top left of the screen & click Courses.
- Enter Writing Lab & click Go.
- Drag your cursor over ORG-ENGL-WRITING-LAB to highlight it. Click on the vicon.
- Click Enroll.
- Enter bb9-enroll in Access Code.
- Click Submit in lower right corner
- You're done!

Library Services

Distance students have access to a variety of online services through the Ross Pendergraft Library & Technology Center. A variety of resources including access to databases and journals can be found on the library website - http://libguides.atu.edu/research. University librarians can assist you with your research and can be reached through text, telephone, e-mail, and live chat - http://libguides.atu.edu/research/help/askus. In addition, Google Scholar is a helpful tool for finding high-quality sources for your papers - https://scholar.google.com/.

Make-Up Policy/Late Work

The nonprofit sector runs on tight deadlines. If you miss a deadline you can lose important funding for your program. In an effort to mirror the risks of the "real world", I will not accept late work unless there is an unavoidable or extenuating circumstance. I will consider each instance individually and try to work with you the best I can. It is the instructor's decision whether to award half-credit for late assignments. There is no making up on exams or discussion forums.

Academic Dishonesty

University policy will be followed with regards to academic dishonesty (e.g., cheating, plagiarism, etc.) At a minimum, the student (and any student caught assisting in the misconduct) will be given an automatic "F" for the test/assignment in question and possibly an "F" for the course. Subsequent cases of plagiarism will result in a minimum of one letter grade course reduction for each incident. In addition, any student who aids another student in plagiarism (e.g., provides a completed homework assignment to another student for submission) will be treated as also being involved in plagiarism and appropriate penalties will apply. Egregious cases of plagiarism (i.e., large sections copied from another source) will result in an automatic "F" for the course. Claiming ignorance of what constitutes academic dishonesty is not an adequate defense. Should you have any questions regarding this issue, please feel free to contact me.

Excessive Unexcused Absences/Missed Assignments

If, at any time during the semester, you miss two full modules, your instructor may refer you to the Tech Early Warning Program. If you miss a third full module, you will be dropped from the course by your instructor with a "FE" grade for excessive absences or non-performance unless there are extenuating circumstances.

If by the midpoint of the course you have not earned a minimum of 40% of the available points possible, you will be dropped from the course by your instructor with a "FE" grade for excessive absences or non-performance.

It is your responsibility to contact the instructor when you cannot attend class or are having a problem completing an assignment.

Withdrawing from a Course

Campus policy outlines the dates for dropping a course with a "W". If you have a failing score and do not drop before the stated deadline, you will receive an "F" on your transcript for the course; therefore, it is in your best interest to monitor your status in the course and take advantage of the opportunity to withdraw with a "W" rather than remaining in the course and receiving an "F". Tech has a very lenient withdrawal policy which eliminates the deadlines for receiving a "WP" (withdrawn with passing) or "WF" (withdrawn with failing) and has extended the period for withdrawing with just a "W" until almost the end of the semester.

Emergency or Extended Absence

You are responsible for explaining to the instructor the reason for absences due to sickness, accident or death in the family. For absences which make it difficult for you to contact the instructor, such as an emergency, you should contact the Student Services Office, Doc Bryan Student Services Center, Room 233, (479-968-0239) to have the instructor notified.

Student with Special Needs

If a student has a disability that qualifies under the Americans with Disabilities Act (ADA) and requires accommodations, he/she should contact the Office of University Testing and Disability Services for information on appropriate policies and procedures. Disabilities covered by ADA may include learning, psychiatric, physical disabilities, or chronic health disorders. Students can contact the Office of University Testing and Disability Services if they are not certain whether a medical condition/disability qualifies.

Contact Information:

University Testing and Disability Services Arkansas Tech University Bryan Hall, Room 103 105 W. O Street Russellville, AR 72801-2222

V : T 1 1 (470) 060 0202 F (470) 060 0275 TTV 0

Voice Telephone: (479) 968-0302 Fax: (479) 968-0375 TTY Service: (479) 964-3290

Web Site: http://www.atu.edu/testing/

Begins 8:00 a.m.	Bb Module	PS 4143 Nonprofit Governance Module Requirements and Recommended Order of Work	Due 11:59 p.m.
	Blackboard. You are requi	gnments for this course, you MUST complete the Federal Initial Attendance and Participation Module lower ired by law to receive 3/3 on the assignment before you can begin participating in regular course activities in the Course Schedule are presented in the order in which you should work. Use the Course Schedule as a checklist for each module.	
	Pre-Course Reading	 □ Pre-Course Reading: Basic Principles of Critical Pedagogy □ Review Syllabus □ Review Module Requirements and Recommended Order of Work (This Document) 	1/14
1/11	Module 1 Nonprofit Management: A Social Justice Approach 60 Points	 □ Complete the Federal Attendance Module □ Discussion Forum: Welcome to the Course (25 points) □ Read: Nonprofit Management: A Social Justice Approach ○ Chapter 1, Overview (pp. 1-14) ○ Chapter 2, Advocacy (pp. 15-22) □ Read: Diversity and Social Justice: A Glossary of Working Definitions □ Watch: The Urgency for Intersectionality □ Read: White Privilege: Unpacking the Invisible Knapsack □ Reading Response: Social Justice, Intersectionality, and Privilege (25 points) □ Submit Course Agreement Form (5 points) □ Submit Course Expectations Questionnaire (5 points) 	1/20
1/21	Module 2 History of the Nonprofit Sector 75 Points	 □ Read: A Historical Overview of Philanthropy, Voluntary Associations, and Nonprofit Organizations in the United States □ Read: The History of Philanthropy in the United States: 1620 to 2010 □ Read Civil Society: Definitions and Descriptions □ Reading Response: Civil Society: Definitions and Descriptions (25 Points) □ Watch: Social Justice: Is It Still Relevant in the 21st Century? (TED Talk) □ Discussion Forum: Social Justice in the 21st Century (25 points) □ Skill Based Assignment: Adding to the History of the Nonprofit Sector (25 points) 	1/27

1/28	Module 3 Nonprofit Management & Leadership 50 Points	 □ Read: Roles, Responsibilities, and Characteristics of Nonprofit Leadership □ Read: Basic Skills of Nonprofit Leadership □ Watch: Simon Sinek TED Talk □ Discussion Forum: Simon Sinek TED Talk (25 points) □ Submit Philanthropic Autobiography (25 points) 	2/3
2/4	Module 4 Board Governance 50 Points	 □ Read: Nonprofit Management: A Social Justice Approach ○ Chapter 10, Governance and Board Development (pp. 161-180) □ Read: Ten Basic Responsibilities of Nonprofit Boards □ Discussion Forum: Responsibilities of Nonprofit Boards (25 Points) □ Read: Leading with Intent: 2017 National Index of Nonprofit Board Practices □ Reading Response: Leading with Intent (25 Points) 	2/10
2/11	Module 5 Law, Governance, and Ethics 50 Points Extra Credit Opportunity!	 □ Read: Nonprofit Management: A Social Justice Approach ○ Chapter 5, Law, Governance, and Ethics (pp. 49-72) □ Read: Issues in Nonprofit Ethics □ Read: Nonprofit Law Blog □ Discussion Forum: Nonprofit Law Blog (25 Points) □ Read: Ethics Case Study: The Beneficent Bigot □ Reading Response: Ethics Case Study (25 Points) Extra Credit □ Play: Sweatshop Simulation □ Critical Reflection: Sweat Simulation (10 Extra Credit Points) 	2/17
2/18	Module 6 Program Design 75 Points	 □ Read: Nonprofit Management: A Social Justice Approach ○ Chapter 9, Program and Grant Development: A Social Justice Approach (pp. 133-160) □ Watch: Igniting the Social Justice Generation (TED Talk) □ Discussion Forum: Igniting the Social Justice Generation (25 Points) □ Read: Role of Nonprofit Leaders in Evaluation and the Use of Logic Models □ Skill Based Assignment: Needs Assessment, Program Design, and Logic Models (50 Points) 	2/24

2/25	Module 7 Program Evaluation 65 Points Extra Credit Opportunity!	 □ Read: Nonprofit Management: A Social Justice Approach ○ Chapter 17, Assessment and Evaluation (pp. 271-286) □ Watch: Melinda Gates TED Talk □ Discussion Forum: Melinda Gates TED Talk (25 Points) □ Read: Role of Nonprofit Leaders in Data and Needs Analysis and Assessment □ Skill Based Assignment: Program Evaluation Plan (40 Points) Extra Credit □ ANONYMOUS Midterm Evaluation (5 Extra Credit Points) 	3/3
3/4	Module 8 Midterm 100 Points	 □ Watch: The Art of the Steal (2009) Documentary □ Read: 'Art of The Steal': Actual Heist Or Conspiracy Theory? □ Review: The Barnes Foundation Website □ Midterm Exam: Position Paper (100 Points) 	3/10
3/11	Module 9 Staff & Volunteer Engagement 50 Points Extra Credit Opportunity!	□ Read: Nonprofit Management: A Social Justice Approach ○ Chapter 6, Staff Management (pp. 73-94) □ Read: Human Resource Leadership and Management □ Reading Response: Human Capital in the Nonprofit Sector (25 Points) □ Watch: The Surprising Solution to Workplace Diversity □ Visit: Rent-A-Minority Website □ Read: Attracting Leadership from Across Diverse Communities □ Read: Awake to Woke to Work: Building a Race Equity Culture □ Discussion Forum: Workforce Diversity in the Nonprofit Sector (25 Points) Extra Credit □ Reading Response: Social Justice in the News (10 Extra Credit Points)	3/17
3/18	SPRING BREAK	NO ASSIGNMENTS DUE	3/24
3/25	Module 10 Fundraising & Philanthropy 75 Points	 □ Read: Nonprofit Management: A Social Justice Approach ○ Chapter 8, Fundraising for Social Justice: Securing Resources for Just Causes (pp. 119-132) □ Read: Understanding Social Justice Philanthropy □ Read: Giving USA 2018 Executive Summary 	3/31

4/15	How Change Happens, Part 1 25 Points Module 13 How Change Happens, Part 2	o Introduction (pp. 1-20)	4/21
4/8	75 Points Module 12 How Change	Read: Language Matters Read: A Progressive's Style Guide Watch: The Muslim on the Airplane (TED Talk) Discussion Forum: Language Matters (25 Points) Read: Invisible Children: Advocacy and Accidental Viral Marketing Reading Response: Invisible Children: Advocacy and Accidental Viral Marketing (25 Points) Read: How Change Happens: Why Some Social Movements Succeed While Other's Don't:	4/14
4/1	Module 11 Marketing & Communications	 □ Read: Bank of American U.S. Trust Study of High Net Worth Philanthropy □ Reading Response: Studies on Philanthropic Impact (25 Points) □ Read: ALS Association 2015 Annual Report □ Watch: Nancy Frates TED Talk □ Watch: ALS Ice Bucket Challenge History Video □ Reading Response: Ice Bucket Challenge (25 Points) □ Discussion Forum: Pamela Grow Report (25 Points) □ Read: Nonprofit Marketing with a Purpose □ Review: Nonprofit Communications Resource Guide □ Watch: Are Brands Hijacking Social Justice Causes for Profit? □ Reading Response: Social Justice in Marketing (25 Points) 	4/7

		□ Work on Final Project	
4/22	Module 14 Final Project, Part 1	Read: How Change Happens: Why Some Social Movements Succeed While Other's Don't: Chapter 5, Break from Business as Usual (pp. 119-142) Chapter 6, Be Leaderfull (pp. 143-170)	4/28
	50 Points	 □ Discussion Forum: Best Practices Inventory (25 Points) □ Final Project: Post Your Class "Presentation" (25/200 Points) □ Work on Final Project 	
4/29	Module 15 Final Project, Part 2	 □ Discussion Board: Final Presentations Feedback (25/200 Points) □ Final Project: Final Paper (80/200 Points) □ Final Project: Upload Final Presentation for Grading 	5/5
	Finish The Course!	□ Course Reflection Paper (70 Points)□ Complete Course Evaluation	
	175 Points	☐ CELEBRATE!	